

## Essential LEDs® 5 Year Limited Warranty

Visual Lighting Technologies (VLT) warrants its EssentialLEDs® Linear and EssentialLEDs® Light Panel products (not including damage to product incurred during shipment or transportation; see also VLT Terms and Conditions) as follows:

**LED Products:** VLT guarantees that all EssentialLEDs® products sold by VLT will be free from defects in material or workmanship for a period of five (5) years from the date of purchase subject to the Warranty Terms and Conditions detailed below.

**LED Drivers:** VLT guarantees that all LED driver products sold by VLT will be free from defects in material or workmanship for a period of five (5) years from the date of purchase subject to the Warranty Terms and Conditions detailed below.

**Warranty Terms:** VLT shall first attempt to repair any defective product and second replace it with the same model, or its equivalent model, at no charge, excluding any shipping charges. To obtain warranty service, or to send back unwanted product that is eligible for return:

- 1) A return authorization number (RMA#) must be obtained from VLT;
- 2) The product must be delivered or shipped prepaid to VLT; and
- 3) Proof of purchase - a bill of sale or invoice - indicating that the product is within the warranty period, must be sent to VLT to obtain warranty service. For unwanted product (in original condition and where allowable), return must be made within 30 days of invoice date.
- 4) VLT shall not be liable for any incidental, direct, or indirect costs incurred in the removal or reinstallation of any product returned for repair or replacement.

**Warranty Conditions:** This warranty will be void if the warranted items are:

- 1) Used, installed and/or maintained in such a manner that is not in accordance with VLT's specifications, recommendations, and/or procedures, including, but not limited to:
  - a) Mishandling, such as stretching, pulling, kinking, breaking, crimping, cutting or scratching of LED;
  - b) Any drilling of additional mounting holes or trimming of Light Panel pieces will nullify safety rating and void product warranty;
  - c) Failure to follow installation and maintenance manuals and/or instructions provided by the manufacturer;
  - d) Use with LED drivers other than those provided by VLT;
- 2) Modified or altered in any way by anyone other than VLT or VLT's authorized agents;
- 3) Not made available to VLT or its authorized agent for inspection, along with all installation, maintenance and other appropriate documents, when warranty claim is made.

This warranty does not include cosmetic damage, or damage to any part of the product resulting from acts of God, accident, shipping, misuse, abuse, improper storage or connection to an improper voltage supply.

VLT is not responsible for merchandise damaged in transit. Apparent or concealed damages that are incurred in transit should be reported immediately to the transportation carrier and an appropriate claim filed with the carrier.

Repaired or replaced products shall be subject to the terms of the original order Warranty (concurrent with the original Invoice date) and are inspected when packed for return shipment.

**Disclaimer of Other Warranties:** This Warranty (and any repair and replacement as provided herein) is the sole and exclusive remedy of any claims relating to items purchased through VLT; and no other warranties, express or implied, are given, including warranties of merchantability or fitness for any particular purpose. VLT shall not be liable for any incidental or consequential damages for breach of any express or implied warranty on this product. VLT will not be responsible for any representation, promise or expansion of this limited warranty by any dealer, sales or manufacturing representative or distributor of the products covered by this warranty. In the event that there is any statutory expansion of the provisions of the warranty expressed herein, the item will be deemed purchased on an as-is basis as to such expansion. Except as provided in this limited warranty all items are purchased in an as-is condition.

**Please contact VLT to verify that you qualify for warranty repair or replacement.**